

JOIN THE CHALLENGE!

Robeco Biodiversity Challenge 2023

- The challenge is an eight-week activity to contribute to reforestation
- For every three hours of exercise, we'll plant a tree
- The challenge begins on 22 May, the International Day of Biological Diversity. Are you ready?

To make the challenge work, we use local clubs on Strava to track the activities of participants. In this Q&A we answer some of the most frequently asked questions.

What is Strava and why do we use it?

Strava is a free app that allows you to track your activities like running, cycling, hiking or walking your dog. It is used by athletes all over the world and it enables us to track activities of a group of people, like those taking part in our challenge. We have used Strava before in other challenges to collect activities of a group and it has proven to be a user-friendly and helpful tool.

Will this cost me anything?

No – you can use the Strava app for free and ignore the suggestions to upgrade to the paid version.

So, how do I use Strava?

Before you start your activity, open the Strava app, tap the record button, choose an activity (sport) and tap the 'Start button'. Enjoy your walk, swim, cycle, and so forth and take a picture of the nature that you want to share with other participants. When you're finished, tap the 'Stop button'. You can either resume your activity or finish. You can enter all sorts of information about your activity, give it a name, or add pictures. When you are ready, save the activity and others can give you kudos.

I am already a user of Strava; can I join with my current membership?

Yes. Just go to 'Groups' at the bottom of the screen, go to the club tab, look up the Robeco club in your country, and tap 'Join'. The local admin will grant you access and you will receive a notification.

Scan the QR codes below to download the Strava app.

Android



Apple



Can I join multiple local clubs?

As a Strava user you can join as many clubs as you like, but please join only one Robeco Biodiversity Challenge club.

Why can nobody see my walks, runs and other activities?

This probably has to do with your privacy settings. In the settings menu, go to the 'Privacy controls', choose 'Activities', and make sure that the 'Everyone box' is ticked.

If I don't track my activity on Strava, but participated in a group activity, would it still be possible to see that activity?

Yes, it is possible to see a group activity in your progress on Strava even if you didn't track the activity yourself. If your friend shared the activity with you, it will be counted towards your progress.

Ask your friend to add you to the activity by clicking on 'Add friends' in the activity.

My friend added me to their activity, but I didn't receive the notification. What do I have to do now?

- 1. Check for duplicate activities in your account with the same date and start time.
- 2. Enable the 'Add to activities' setting in push notifications and enable e-mail notification for shared activities. If not enabled, ask your friend to send a new invitation.
- 3. If previous settings were enabled and still not working, ask your inviter to use the 'Add friends' section on the mobile app to send an invitation via text message. Access the button by tapping on the activity in the Strava mobile app, click 'Edit Activity', scrolling to the 'Add Friends' section, and click 'Add'.

What about privacy?

Strava offers several different features to help you manage what information you share with other users. In the settings menu, go to the privacy controls to manage what other users can see. For example, in 'map visibility' you can hide your home address or other addresses. If you join a club, it is however important that your activities are visible for everyone. Otherwise, your activities will not be added to the total hours of exercise.

Where can I see the progress of the club?

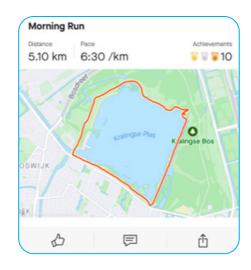
In the Strava app, choose 'Groups' on the bottom of your screen and then choose the Robeco club to view the club's dashboard. The leaderboard on Strava only shows cycling, running and swimming. But we will keep you up to date about all the activities in the bi-weekly e-mail.

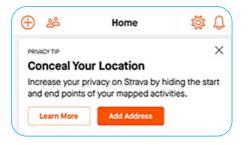
Can I sync activities from my activity tracker or device (e.g. on Garmin)?

Yes. Please check Strava Support for this, as Strava supports many different brands of activity trackers.

Who do I contact in case I have more questions?

If you have more questions about the use of the Strava app, you can find a lot of answers in 'Strava Support'.





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